

FAQ

SensoryBox TYA

For more details, visit <https://www.youngpeoplestheatre.org/shows-tickets/sensorybox/>

What is *SensoryBox TYA*?

SensoryBox TYA is an immersive event that includes both a wrapped box and live-streamed performance experienced on Zoom.

How big is the box?

The box is 9" x 6 1/2" x 2 3/4".

What items are inside *SensoryBox TYA*?

The excitement of *SensoryBox TYA* is the surprise of the unknown! The contents aren't revealed to the participants until show time when they'll be guided through unwrapping and opening the box. To experience *SensoryBox TYA* fully, we ask that participants don't peek in their box in advance.

We recognize that parents may need to be aware of the contents before they book. With this in mind, please refer to the following list of *SensoryBox TYA* contents:

- 1" plastic egg capsule with one unpopped popcorn kernel
- 1" plastic egg capsule with one popped popcorn kernel
- Small container of Silly Putty Cloud Putty
- Wrapped hard candy
- Scented marker
- Eyemask

Should you have any concerns in advance, please notify our Box Office at: yptboxoffice@youngpeoplestheatre.org.

How does it work?

Your *SensoryBox* is shipped right to your door in advance of your performance date. At the time of your selected performance, simply place your box in front of you and use the live-stream Zoom link to connect to the performance. (The live-stream link can be accessed in your YPT account on the day of your performance). When your live-streamed performance begins, you'll be introduced to your host who will gently guide you to put on your mask and begin the *SensoryBox TYA* adventure.

Deadline to order?

SensoryBox TYA MUST be ordered a minimum of 2 weeks prior to your preferred performance date to ensure the timely delivery of your box.

How much does it cost?

SensoryBox TYA is \$39.99 plus shipping and tax.

How do I order *SensoryBox TYA*?

Online is fast, easy, and the quickest way to secure your spot! [Click here](#) to order.

By PHONE: 416.862.2222 x2 – Simply leave a voicemail with your name and phone number and our Audience Experience Representatives will return your call within 24 hours.

By EMAIL: yptboxoffice@youngpeoplestheatre.org. Our Audience Experience Representatives will respond within 24 hours.

How do I receive my *SensoryBox TYA*?

SensoryBox TYA is delivered to your door with 2-3 day shipping in the GTA. Shipping times vary outside of the GTA. Applicable shipping fees apply.

What age range is *SensoryBox TYA* appropriate for?

Recommended for Ages 6-12 | Grades 1-6

*Parental Supervision: We recommend that an adult be close by in case of any technical – or tactile – glitches.

How many people can use a box?

SensoryBox TYA is designed for 1 participant per box.

Is this suitable for schools or groups?

Yes, *SensoryBox TYA* is a great class or group experience. Each participant will require their own box. The maximum number of participants per class or group is 30. If you are looking to book a school group, please [click here](#) for the FAQs related to class bookings.

What's your refund policy?

As a registered children's charity, refunds are not available and therefore all sales are final. Should you miss your performance, YPT will make every reasonable effort to rebook you into another performance of *SensoryBox TYA*.

What does the ASL performance involve?

This pre-recorded performance features a Deaf performer using American Sign Language (ASL) and is accessible to audience members who are D/deaf, deafened or hard-of-hearing. For audience members who are oral deaf, an ASL interpreter will also be visibly speaking and captions will be on. The contents of the SensoryBox are exactly the same, except that the plastic ball capsules are 2" in diameter and the box doesn't come with a blindfold.

How long is the performance?

The estimated run time is approximately 60 minutes.