



FAQ

Young People's Theatre Cancels Remainder of 2019.20 Season Due to COVID-19 Health & Safety Concerns

Why did YPT decide to cancel the 2019.20 season?

YPT made the difficult decision to cancel the remainder of its 2019.20 season due to growing global concern around the COVID-19 coronavirus pandemic and restrictions on public gatherings. The health and safety of our patrons, artists, staff and volunteers is of paramount importance.

Is everything cancelled?

At the moment, we can confirm the following cancellations:

- **March Break Drama Camp** (Mar. 16 – 20)
- All remaining performances of *Jungle Book* (Mar. 14 – 21).
- All performances of *Jack and the Magic Bean* (Apr. 14 – May 10, Presentation House Theatre, Vancouver)
- All performances of *CARTOGRAPHY* (May 5 – 14, ArKtype/Thomas O. Kriegsmann, New York).
- **Baby Drama Time** (Mar. 24 – Apr. 21)
- *Imaginarium* fundraising event on April 28th

Is the Drama School Spring term continuing? Summer Camps?

- We've made the decision to delay the Spring term by a week, now starting on Apr. 18. We'll be in touch with registrants should there be any updates.
- At this time, we're moving forward with Summer Camps as scheduled and will continue to accept registrants. As this is a rapidly evolving situation, decisions about other Drama School programs in the 2019.20 season will be evaluated in the coming weeks and registrants will be notified accordingly.

How do I get a refund for shows/drama school?

All ticket buyers/registrants who have not already been contacted by YPT, are asked to contact the Box Office at **416.862.2222 x2** or yptboxoffice@youngpeoplestheatre.org.

- Receive a full credit on your account, which can be used for a future production/program at YPT.
- We would gratefully accept the conversion of your ticket(s)/registration into a charitable donation to YPT. You will receive a full tax receipt, incl. HST.
- Receive a full refund for the amount of your ticket purchase/registration.

Box Office hours: Sat. Mar. 14 & Sun. Mar. 15, 10AM-4PM. Mon. - Fri., 9AM-5PM

What is YPT doing to address health & safety concerns for students of Spring Drama term?

- We continue to monitor updates from Public Health agencies and implement recommendations accordingly.
- We are ensuring high levels of cleanliness in all drama school areas.
- Frequently touched surfaces will be cleaned regularly using hospital grade disinfectant cleaner that has virucidal and bactericidal properties.
- We have installed multiple hand sanitizing stations throughout the building.
- We have posted information in public areas outlining key ways to assist with germ prevention, i.e. proper hand washing and sanitizing techniques and proper coughing and sneezing techniques.

What happens with the table I purchased for Imaginarium?

If you have already purchased a table, we're able to offer a refund. We would also gratefully accept the conversion of your purchase into a fully tax deductible donation to YPT. Following the challenges of this year, we especially need your support to keep our arts and educational programming accessible and available to all children.

Please contact Gillian Armstrong at 416.363.5131 x204 or at garmstrong@youngpeoplestheatre.org.

What about next season?

At this time, we're continuing to move forward with our 2020.21 season and look forward to its unveiling in the upcoming months.

Will this impact your staff?

It's our priority to ensure as little disruption as possible. We are currently assessing the situation and will work toward solutions which will have the least impact.