

**EMPLOYMENT OPPORTUNITY
PART-TIME USHERS**

Young People's Theatre (YPT), celebrating its 54th Anniversary Season in 2019/20, is Canada's largest professional theatre for young audiences company. It currently produces and presents an 8-play season with an audience of approximately 80,000+. Housed in a renovated historical venue in downtown Toronto, YPT works on a 458-seat Mainstage and a 115-seat Studio, as well as operating a year-round Drama School in four locations. The family-friendly employee culture at YPT (given that hours are primarily day time) encourages ingenuity, team-work, and an atmosphere of learning. YPT's artistic policy focuses on arts and education – in fact, learning is at the centre of everything we do.

YPT is currently searching for candidates to fill the positions of **Usher**, reporting to the **Front of House Manager**. These are **part-time** positions, starting **October 16th 2019**. Availability to work on weekends is a plus. **Must be available for a minimum of two shifts per week and be able to attend a mandatory Orientation Session on Friday, September 27th.**

Key Responsibilities:

- Providing exceptional customer service and supporting educational engagement.
- Directing and escorting school groups and public patrons (both general admission and assigned seating).
- Adhering to/assisting with enforcement of house policies, Health & Safety, security and emergency procedures.
- Monitoring/maintaining overall cleanliness as well as lost and found items.
- Supporting special events and/or selling concession and merchandise at public performances as assigned.
- Other duties as assigned.

Required Skills:

- Organized, efficient, detail-oriented and creative team player.
- Excellent interpersonal and communication skills; be able to deal effectively and patiently with challenging situations.
- Experience working with children of various ages.
- Experience with two-way radios is an asset.
- Prior ushering experience.

Special Conditions:

- May need to repeatedly guide patrons up and down steps, at times under dim/dark lighting.
- May need to stand or be stationary for periods of time.

In accordance with YPT's policy and as a condition of employment, the successful candidate will be required to pass a satisfactory Police Vulnerable Sector Screening Check. YPT is proud to be an equal-opportunity employer that strongly supports and values diversity and fosters an equitable and inclusive work environment. Applications from all qualified candidates are welcome, and people with disabilities and individuals from equity-seeking groups are encouraged to apply.

Interested candidates should email resumes and cover letters in one file to:

search@youngpeoplestheatre.ca

Applications for consideration must be received by 5pm on Friday, September 6, 2019.

YPT thanks all applicants but will respond only to those selected for an interview.